

# Genasys for Emergency Services

***React quickly to crime, collaborate across agencies, and direct the public***

Genasys Protect provides fast, precisely targeted communications, **secure and compliant collaboration**, and emergency management capabilities that **greatly speed up response** to unpredictable crime, civil unrest and other public emergencies. Accelerate the flow of information internally and across multiple agencies for enhanced collaborative workflows **that keep people and communities protected**. Direct and inform the public during critical events, civil unrest, community safety initiatives and more.



## Secure Communications

Access a secure space where professionals quickly form ad-hoc groups to support one-off incidents. Communicate in a compliant environment, adhering to the strictest security and safety regulations.

## Incident Reporting and Documentation

Streamline incident reporting and documentation processes. Meet DPA, GDPR, FOIA, CIPA, and record retention requirements.

## Direct the Public During Civil Unrest

Use Long Range Acoustic Devices (LRADs) that can broadcast live or pre-recorded voice messages over loud background noise and into buildings to direct the public during civil unrest.

## Map-Based Information

Facilitate and improve decision making through intuitive, real-time, map-based situational awareness. Map crime data to visualise hotspots and effectively deploy resources.

## Cross-Agency Collaboration

Quickly establish real-time chat rooms internally and across agencies. Communicate, coordinate, and collaborate with automatic audits.

## Community Engagement

Extend selective information from your operations map to an intuitive webpage and mobile app to inform and direct the public before, during, and after an incident.

## Targeted Multi-Channel Alerting

Send alerts to individuals, groups, or everyone in a geographic area through multiple channels including SMS, CBC, Genasys ACOUSTICS, social media, voice calls, TV, radio, digital signage, and more.

## Civil Contingencies

Mobilise multiple agencies simultaneously during civil contingency events to enable rapid deployment of resources.



# Genasys Protect: The Communications Solution for Emergency Services

Strengthen cross-agency collaboration, accelerate communication, and make key information more accessible to improve effectiveness and efficiency. **Reduce confusion and panic** during emergencies through a constant flow of information to save lives and make emergency service personnels' jobs safer.

## **Genasys EVERTEL:**

- » Collaborate and share information through real-time chat, forming ad-hoc groups with multiple agencies to support day to day operations and any incidents
- » Maintain communication teams and groups for faster collaboration with automatic and complete auditing
- » Compliant with DPA, GDPR, FOIA, CIPA, and record retention requirements
- » Collaborate internally, across regions, and with any external organisations through virtual command centres

## **Genasys Protect :**

- » Reach everyone you need to through targeted multi-channel mass notification including SMS, email, a mobile app, digital signage, voice to text, and Genasys Protect ACOUSTICS.
- » Communicate quickly through the fastest channels via templates and Quick Launch alerts
- » Act from any location through a cloud-based platform
- » Pinpoint location of key personnel via maps and enable real-time situational awareness updates
- » Target the right people with flexible, automatically generated, tailored zones
- » Collaborate internally and across agencies through a common operating picture
- » Provide constant situational awareness for the general public through the mobile app and webpage
- » Plan for major incidents with disaster and evacuation simulation

## **Genasys ACOUSTICS & Genasys LRAD:**

- » Broadcast clear and intelligible alerts across long distances, over loud background noise and into buildings
- » Broadcast pre-recorded and live voice messages with information and instructions for the general public
- » Maintain communication even when power or satellite connectivity is lost
- » Portable, fixed, and vehicle mounted systems for rugged, reliable, easy to operate acoustic communication

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