Genasys for Emergency Services

React quickly to crime, collaborate across agencies, and direct the public

Genasys Protect provides fast, precisely targeted communications, **secure and compliant collaboration**, and emergency management capabilities that **greatly speed up response** to unpredictable crime, civil unrest and other public emergencies. Accelerate the flow of information internally and across multiple agencies for enhanced collaborative workflows **that keep people and communities protected**. Direct and inform the public during critical events, civil unrest, community safety initiatives and more.

Secure Communications

Access a secure space where professionals quickly form ad-hoc groups to support one-off incidents. Communicate in a compliant environment, adhering to the strictest security and safety regulations.

Direct the Public During Civil Unrest

Use Long Range Acoustic Devices (LRADs) that can broadcast live or pre-recorded voice messages over loud background noise and into buildings to direct the public during civil unrest.

Cross-Agency Collaboration

Quickly establish real-time chat rooms internally and across agencies. Communicate, coordinate, and collaborate with automatic audits.

Targeted Multi-Channel Alerting

Send alerts to individuals, groups, or everyone in a geographic area through multiple channels including SMS, CBC, Genasys ACOUSTICS, social media, voice calls, TV, radio, digital signage, and more.

Incident Reporting and Documentation

Streamline incident reporting and documentation processes. Meet DPA, GDPR, FOIA, CIPA, and record retention requirements.

Map-Based Information

Facilitate and improve decision making through intuitive, real-time, map-based situational awareness. Map crime data to visualise hotspots and effectively deploy resources.

Community Engagement

Extend selective information from your operations map to an intuitive webpage and mobile app to inform and direct the public before, during, and after an incident.

Civil Contingencies

Mobilise multiple agencies simultaneously during civil contingency events to enable rapid deployment of resources.

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Genasys Protect: The Communications Solution for Emergency Services

Strengthen cross-agency collaboration, accelerate communication, and make key information more accessible to improve effectiveness and efficiency. **Reduce confusion and panic** during emergencies through a constant flow of information to save lives and make emergency service personnels' jobs safer.

Genasys Protect CONNECT:

» Collaborate and share information through real-time chat, forming ad-hoc groups with multiple agencies to support day to day operations and any incidents

» Maintain communication teams and groups for faster collaboration with automatic and complete auditing

» Compliant with DPA, GDPR, FOIA, CIPA, and record retention requirements

» Collaborate internally, across regions, and with any external organisations through virtual command centres

Genasys Protect ALERT:

» Reach everyone you need to through targeted multi-channel mass notification including SMS, email, a mobile app, digital signage, voice to text, and Genasys Protect ACOUSTICS.

» Communicate quickly through the fastest channels via templates and Quick Launch alerts

» Act from any location through a cloud-based platform

» Pinpoint location of key personnel via maps and enable real-time situational awareness updates

Genasys Protect EVAC:

» Target the right people with flexible, automatically generated, tailored zones

» Collaborate internally and across agencies through a common operating picture

» Provide constant situational awareness for the general public through the mobile app and webpage

» Plan for major incidents with disaster and evacuation simulation

Genasys Protect ACOUSTICS & Genasys LRAD:

» Broadcast clear and intelligible alerts across long distances, over loud background noise and into buildings

» Broadcast pre-recorded and live voice messages with information and instructions for the general public

» Maintain communication even when power or satellite connectivity is lost

» Portable, fixed, and vehicle mounted systems for rugged, reliable, easy to operate acoustic communication

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